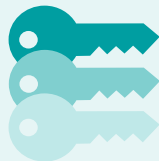


# Housing Options

IN GREAT YARMOUTH  
AND WAVENEY

January 2008

Leaflet No.3

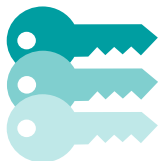
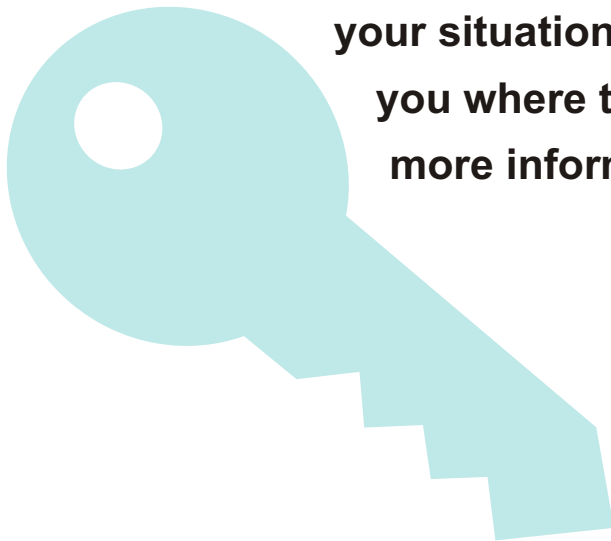


## Homeselect

Great Yarmouth & Waveney  
Lettings Partnership

**Could your current home be made more suitable for you, to help you to stay put? If you need to move, what options do you have other than trying for Council or Housing Association housing, which is in short supply?**

**This leaflet gives brief details of housing services and schemes available which could suit your situation, and tells you where to get more information.**



**Homeselect**

Great Yarmouth & Waveney  
Lettings Partnership


# 1

## Could I stay put, but improve my situation?

Problems with the condition of your home, or lack of facilities to suit your needs may not mean you have to move.

- If you or a member of your family are **finding it difficult to get around your home because of a disability**, you may be able to get assistance with adaptations, following an assessment by an occupational therapist. You can then apply for a disabled facilities grant from the Council, or help from your landlord if you are a Council or Housing Association tenant.

For Great Yarmouth Residents phone Social Services Reception and Referral team to request an



assessment on 850317, giving as much detail as possible about the difficulties you are having. For Waveney Residents - phone Enhanced Customer First on 08456 023023.

- **Security and support** can be a worry for people as they are getting older or if they have a physical disability particularly if they live on their own. Both Councils offer an alarm service. This is available to anyone who needs it for a small weekly charge, and provides 24 hour cover for you in your home. All that is needed is a telephone point to be available in your home, for more information call

Great Yarmouth Residents –  
Yare care – 01493 852784 or 330369


Waveney Residents –  
Central Control – 01502 515435 or  
513222

Alternatively pick up a leaflet from any  
council office.

- If you are an owner occupier or a private tenant with repairing obligations, and you have **disrepair or other problems which you can't afford to sort**, either Council may be able to help with a grant and/or loan to cover necessary works.

Great Yarmouth – Renewal Services –  
01493 846371

Waveney – Private sector housing –  
01502 562111

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- Great Yarmouth Borough Council also runs a home improvement agency called **Safe at Home**, which can help older, disabled, or low income private householders through the process of getting works or adaptations done. Safe at Home can help with filling in paperwork, provide advice about the best way to pay for the works, find reliable builders to carry them out, and manage the process for you. Safe at Home also has a handy person scheme to help with minor repairs and safety issues.

Safe at Home leaflets are available from the Town Hall or Greyfriars House, or call 846190 for more information.

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- **Home security** improvements are available to older or low income private householders or Great Yarmouth Borough Council Tenants through a police-led initiative called Norfolk PACT. Contact 01953 424727 for details.
  - **Heating or insulation** improvement grants are also on offer to private householders from Warm Front, a government sponsored agency. Contact Great Yarmouth Borough Council's Renewal Services on 01493 846371 or Waveney's Private Sector Housing Team on 01502 562111 or Warm Front directly on 0800 952 1555.
  - Timely **advice on problems you may be having with a private tenancy** could save you having to move, or even becoming homeless.



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Both Councils offer advice sessions:

**Great Yarmouth Residents** – Housing option drop in sessions are normally held each morning at Greyfriars House, Great Yarmouth between 9-12.

**Waveney Residents** – Housing option drop in sessions are normally held on Monday, Wednesday and Friday mornings at the Navigator, Lowestoft Library between 9-12.

Advice on renting privately is available for the Councils' Housing Options service. They can provide information on claiming housing benefit, including estimates of how much you may receive. Or you can also get advice from Shelter or any Citizen Advice Bureau.

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## 2

### I need to move but what other options are available?

- **Advice on renting privately** is available from the Council's Advice and Homelessness service who can provide information on claiming housing benefit, including estimates of how much you may receive. Or you can also get advice from Shelter (details above).
- If you are a Council or Housing Association tenant, the potential for arranging a mutual exchange with another tenant should be considered.

For more information visit  
[www.houseexchange.org.uk](http://www.houseexchange.org.uk)

- You may be considering **moving to another part of the country**. If so,

you may be able to join the housing register in the local authority area you want to move to.


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## **I would like to become a homeowner but don't think I can afford it...**

There are 6 sorts of schemes which may be of interest to you

- The right to buy scheme
- Social Homebuy/shared ownership
- Key worker living programme
- The right to acquire scheme
- Open market Homebuy scheme
- New build Homebuy scheme

For more information log on to [www.direct.gov.uk](http://www.direct.gov.uk) – Homeownership schemes or contact the Homeselect team on 01493 846140 or Orbit Housing Association who are the zone



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agents for the Homebuy and  
Keyworker schemes in this area, on  
08458 50 20 50.

When shared ownership schemes  
become available in the area these will  
be advertised through Homeselect.

Please be aware that part of the  
procedure for applying for these  
properties is that you must be  
registered with Homeselect.

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This booklet is available  
in larger print  
- ring 01493 846140